



## ComNet Solutions

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### Com Net Solutions “Conditions of Sale” of RF products include:

- 1) Lightning and Static Discharge damage are NOT covered by warranty.
- 2) Static Discharge occurs even when there is no lightning.
- 3) POEs are supposed to die if there is a surge from the ground. It's a 25-60 dollar part that saves the radio. Blown POEs are NOT covered by warranty.
- 4) Miswired POE's are not covered by warranty.
- 5) Com Net Solutions usually has spares on hand of POEs for the storm season.
- 6) Most internal antennas are DC grounded. They should be grounded using the grounding screw.
- 7) Most, if not all, external antenna radio models are DC Grounded. Even so, a lightning arrestor is great additional protection.
- 8) If you report that the radio's performance is dying over time, then most likely you have not grounded the system. If it's not grounded, it's not under warranty.
- 9) All of the install guides now include the lightning information and grounding instructions. Please read and implement.
- 10) POE's protect the Ethernet ports. DC Grounded Antennas and Lightning Arrestors protect the RF circuit. Both are needed.

**Note:** This document is to read in conjunction with Com Net Solutions Terms and Conditions of Sale. By placing an order for RF product you are deemed to have accepted these Terms and Conditions of Sale.



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